



— ON BEHALF OF —

The **WALT DISNEY** Company

Name(s)

Address

City, State, Zip

Computershare Trust Company, N.A.

PO Box 505052

Louisville, KY 40233-5052

Within USA, US territories & Canada 855-553-4763

Outside USA, US territories & Canada 781-575-3335

www.disneyshareholder.com

Current Holder Account Number

C

Company Name: The Walt Disney Company

## International Currency and Wire Payment Registration Form

To receive payments for this account in a **currency other than U.S. Dollars (USD)**, or to receive a **USD wire to a bank outside the U.S.** (if allowed by the recipient bank), follow the below steps. For assistance in completing the form correctly, review the Glossary of Terms, Instructions, and Frequently Asked Questions. You may set up payment instructions immediately for your account at the web address appearing above.

### Step 1: Your Instructions:

- ☐ I wish to set up or change my international currency payment instructions for dividends. All future dividends will be paid in accordance with the payment method and currency choice selected below and a USD processing fee of \$5.00 for a check, or \$10.00 for an electronic funds transfer, will be deducted from the dividend payment. *The payment instructions you provide will remain on file on your account. If your dividend payment is less than the processing fee, your payment will instead be made by check in USD.*
- ☐ I wish to set up or change my payment instructions for future sales. I understand at the time of sale I may choose a USD payment. A USD processing fee of \$25.00 for an international currency check or \$35.00 for an electronic funds transfer (regardless of currency) will be deducted from the sales payment (in addition to any sales fees). Future sales requests made in writing must specify to use these existing instructions or proceeds will be sent by check in USD. **If your sales payment is less than the processing fee, your payment will instead be made by check in USD.**
- ☐ I wish to terminate my international currency payment instructions for **dividends** and wish to receive future dividend payments by U.S. dollar check.

### Step 2. Select Currency Type:

Print the 3-digit currency code from the International Currencies List.



### Step 3. Select Payment Method (Check One):

Refer to the International Currencies List to ensure the payment method is available for the currency you selected.

- ☐ **Electronic Funds Transfer**  
(go to Step 4)
- ☐ **Check (international currency)**  
(go to Step 5)

**Step 4. Instructions for Electronic Funds Transfer.** If you choose a currency other than your local currency, your bank may require an **intermediary** bank and there may also be restrictions on the currency type and payment method available. Consult with your bank for the information you will need to complete this section. A Glossary of Terms and instructions can be found on the reverse. The name(s) on your bank account must **exactly match** the name(s) on your stock account or your request will not be able to be processed and fees may be applied.

**Your Bank Account Information (where funds are to be sent electronically):**

Bank Account Number/IBAN: \_\_\_\_\_

Bank Name: \_\_\_\_\_

Bank Address 1: \_\_\_\_\_

Bank Address 2: \_\_\_\_\_

Bank Address 3: \_\_\_\_\_

ABA/SWIFT/BIC/Sort Code/BSB: \_\_\_\_\_

Bank Local Code (if applicable): \_\_\_\_\_

**Intermediary Bank Information (if applicable):**

Bank Name: \_\_\_\_\_

Bank Address 1: \_\_\_\_\_

Bank Address 2: \_\_\_\_\_

Bank Address 3: \_\_\_\_\_

ABA/SWIFT/BIC/Sort Code/BSB: \_\_\_\_\_

**Country Specific Requirements (Please contact your bank if these apply)** – See instructions on back for further details on country specific requirements.

### Step 5. Replace Outstanding U.S. Dollar Dividend Checks.

- ☐ If you check this box we will stop and replace any outstanding USD dividend checks on your account with a single payment in the local currency or method chosen. When you receive the replacement payment, destroy the U.S. dollar dividend checks that were replaced. If you attempt to cash these checks, you will be responsible for any fees imposed by the bank.

**YOU MUST COMPLETE THE AUTHORIZATION SECTION ON THE REVERSE OF THIS FORM IN ORDER FOR YOUR PAYMENT INSTRUCTIONS TO BE PROCESSED.**

E 1 U G P

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## International Currency and Wire Payment Registration Form

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**Step 6. Authorization** — All account holders must sign and date below.

By signing below, I/we acknowledge that I/we have read, agree, and consent to all the terms and conditions of the International Currency Exchange and International Wire Services Agreement and agree to the other payment instructions made on this form.

Signature _____	Date _____
All Other Account Holders _____	Date _____

### Step 7: Additional Contact Information

Email Address: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Please return completed form to: **Computershare**  
**PO Box 505052**  
**Louisville, KY 40233-5052**  
**USA**

### Glossary of Terms

**ABA** – A 9 digit American Banking Association routing code.

**Bank Local Code** – Any code specific to your country that is required for an electronic funds transfer.

**BSB** – A 6 digit Bank State Branch code used in Australia.

**IBAN** – International Bank Account Number.

**Sort Code** - A 6 digit identifier issued to banks and other institutions in the United Kingdom used to identify specific branches within a Bank.

**SWIFT or SWIFT BIC Code** – An 8 or 11 character bank routing ID used by SWIFT members to electronically transmit international wires. An 8 character SWIFT code represents the main branch of a bank and the 11 character SWIFT code represents a specific branch.

### Instructions for the International Currency and Wire Payment Registration Form

If you are enrolled in dividend reinvestment, or want to have your dividend payment direct deposited to a U.S. Bank, do not fill out this form. Please refer to the Frequently Asked Questions for further information.

**Step 1: Instructions** – You may set up or change instructions for all future dividends, store payment instructions for future sales, or terminate your international currency payment for dividends.

**Step 2: Requested Currency for Payment** – Refer to the enclosed International Currencies List and enter your preferred currency for your payments. This list is subject to change at any time and without notice. If the currency you selected is not allowed for the country, or if there are any legal restrictions within the country where your bank is located, we will be unable to register you in the International Currency Payment Program. Please contact your bank with any questions regarding legal restrictions and contact us for a current list of currencies available.

**Step 3: Payment Method** – Select whether you elect to receive payments by check or electronic funds transfer. Please refer to the enclosed International Currencies List to verify that the payment method you are selecting is available for the currency you indicated in Step 2.

**Step 4: Bank Information** – If you select electronic funds transfer as your payment method, you must provide your bank information. Please include your full bank address. If you are unsure of any of the information please contact your bank for assistance regarding electronic funds transfer instructions.

**Intermediary Bank Information** – Complete this only if you select a currency other than the currency of your bank country OR if you know your bank requires an intermediary bank to complete electronic funds transfers. For example, if your bank is in France and you request U.S. Dollars as your currency, your bank may use another bank to complete electronic fund transfers. Not providing this information may delay receipt of your funds. Please contact your bank for its Swift/BIC/IBAN/Sort Code and to find out if it requires an intermediary bank.

**Country Specific Information** - Some countries require additional information to receive funds electronically. Below is a partial list of Countries and their requirements:

Country	Additional Information Required	Country	Additional Information Required
Canada	Head Office BIC Code and 5 Digit Transit Number	Kazakhstan	Beneficiary's BNN/INN
Chile	Beneficiary's RUT, Beneficiary's Account Type, Beneficiary's Chilean Phone Number	Kenya	KBA Bank Code
Colombia	Beneficiary's Tax ID, Beneficiary's Colombian Phone Number	Korea	Beneficiary's Korean telephone number, full bank name and address
Eurozone	IBAN	Mexico	Beneficiary's CLABE number or Debit card
Great Britain	Chaps SORT Code	Morocco	Beneficiary's RIB number
Israel	Bank Number Code and Branch Code and IBAN	Peru	Beneficiary's Codigo de Cuenta Interbancario
India	PIN (Postal Code)	South Africa	South African National Clearing Code
		Taiwan	Beneficiary's Taiwan telephone number

**Step 5: Replace Outstanding U.S. Dollar Dividend Checks** - If you check this box we will stop and replace any outstanding U.S. dollar dividend checks on your account. When you receive the replacement payment, destroy the U.S. dollar dividend checks that were replaced. If you attempt to cash these checks, you will be responsible for any fees imposed by your bank.

## Currencies

- Please select a payment method - electronic funds transfer or check - that is available for the currency you select. Some currencies are only available by electronic funds transfer and are not available by check. If you select a currency not available by the payment method that you select, your request will not be able to be processed.
- You may also enroll online at the web address listed on the Registration Form.

**Electronic Funds Transfer** is an available **payment method** for the currencies listed below. This list is subject to change

Currency Code	Description	Currency Code	Description	Currency Code	Description
AOA	ANGOLAN KWANZA	GMD	GAMBIAN DALASI	PGK	PAPUA NEW GUINEAN KINA
AUD	AUSTRALIAN DOLLAR	GHC	GHANA CEDI	PYG	PARAGUAYAN GUARANI
AZN	AZERBAIJANI MANAT	GTQ	GUATEMALAN QUETZAL	PEN	PERUVIAN NUEVOS SOLES
BSD	BAHAMIAN DOLLAR	HNL	HONDURAN LEMPIRA	PLN	POLISH ZLOTY
BHD	BAHRAIN DINAR	HKD	HONG KONG DOLLAR	QAR	QATARI RIAL
BDT	BANGLADESHI TAKA	HUF	HUNGARIAN FORINT	RON	ROMANIAN LEU
BBD	BARBADIAN DOLLAR	INR	INDIAN RUPEE	RUB	RUSSIAN RUBLE
BZD	BELIZEAN DOLLAR	IDR	INDONESIAN RUPIAH	RWF	RWANDAN FRANC
BMD	BERMUDIAN DOLLAR	ILS	ISRAELI SHEKEL	WST	SAMOAN TALA
BOB	BOLIVIAN BOLIVIANO	JMD	JAMAICAN DOLLAR	SAR	SAUDI ARABIAN RIYAL
BWP	BOTSWANIAN PULA	JPY	JAPANESE YEN	RSD	SERBIAN DINAR
GBP	BRITISH POUND STERLING	JOD	JORDANIAN DINAR	SCR	SEYCHELLOIS RUPEE
BND	BRUNEIAN DOLLAR	KZT	KAZAKHSTANI TENGE	SGD	SINGAPOREAN DOLLAR
BGN	BULGARIAN LEV	KES	KENYAN SHILLING	SBD	SOLOMON ISLANDER DOLLAR
BIF	BURUNDIAN FRANC	KWD	KUWAITI DINAR	ZAR	SOUTH AFRICAN RAND
CAD	CANADIAN DOLLAR	LBP	LEBANESE POUND	KRW	SOUTH KOREAN WON
XAF	CENTRAL AFRICAN STATES CFA FRANC	MGA	MADAGASCAR ARIARY	LKR	SRI LANKAN RUPEE
CLP	CHILEAN PESO	MYR	MALASIAN RINGGIT	SEK	SWEDISH KRONA
COP	COLOMBIAN PESO	MWK	MALAWIAN KWACHA	CHF	SWISS FRANC
CDF	CONGOLESE FRANC	MUR	MAURITIAN RUPEE	TWD	TAIWANESE DOLLAR
CRC	COSTA RICAN COLON	MXN	MEXICAN PESO	TZS	TANZANIAN SHILLING
CZK	CZECH KORUNA	MAD	MOROCCAN DIRHAM	THB	THAI BAHT
DKK	DANISH KRONE	NPR	NEPALESE RUPEE	TOP	TONGAN PA'ANGA
DJF	DJIBOUTIAN FRANC	ANG	NETHERLANDS ANTILLIAN GUILDER	TTD	TRINIDADIAN AND TOBAGONIAN DOLLAR
DOP	DOMINICAN PESO	NZD	NEW ZEALAND DOLLAR	TND	TUNISIAN DINAR
EGP	EGYPTIAN POUND	VUV	NI-VANUATU VATU	TRY	TURKISH LIRA
AED	EMIRIAN DIRHAM	NGN	NIGERIAN NAIRA	USD	UNITED STATES DOLLAR
EUR	EURO	NOK	NORWEGIAN KRONER	UYU	URUGUAYAN PESO
FJD	FIJIAN DOLLAR	OMR	OMANI RIAL	VND	VIETNAMESE DONG
PHP	FILIPINO PESO	PKR	PAKISTANI RUPEE	XOF	WEST AFRICAN STATES CFA FRANC
				ZMK	ZAMBIAN KWACHA

**Check payment** is an available **payment method** for the currencies listed below. This list is subject to change at any time.

Currency Code	Description	Currency Code	Description	Currency Code	Description
AUD	AUSTRALIAN DOLLAR	INR	INDIAN RUPEE	OMR	OMANI RIAL
BHD	BAHRAIN DINAR	IDR	INDONESIAN RUPIAH	SAR	SAUDI ARABIAN RIYAL
GBP	BRITISH POUND STERLING	JPY	JAPANESE YEN	SGD	SINGAPOREAN DOLLAR
BND	BRUNEIAN DOLLAR	KES	KENYAN SHILLING	ZAR	SOUTH AFRICAN RAND
CAD	CANADIAN DOLLAR	KWD	KUWAITI DINAR	SEK	SWEDISH KRONA
AED	EMIRIAN DIRHAM	MXN	MEXICAN PESO	CHF	SWISS FRANC
EUR	EURO	MAD	MOROCCAN DIRHAM	THB	THAI BAHT
FJD	FIJIAN DOLLAR	NZD	NEW ZEALAND DOLLAR	TRY	TURKISH LIRA
HKD	HONG KONG DOLLAR	NOK	NORWEGIAN KRONE	USD	US DOLLAR

# International Currency and Wire Payment Registration

## Getting Started

### **I wish to receive my dividend payments in a currency other than U.S. dollars, what can I do?**

To receive your dividend payment in a currency other than U.S. dollars in Step 1 select "I wish to set up or change my payment instructions for dividends", complete and sign the Registration Form.

### **I currently receive non-U.S. dollar dividend payments and wish to receive U.S. dollar checks, what can I do?**

In Step 1 select "I wish to terminate my International currency payment instructions for dividends" then sign in Step 6 and complete Step 7.

### **I want to receive proceeds from the sale of stock in non-US dollars, what can I do?**

You may elect non-USD payments when initiating sales transactions at the web address listed on the Registration Form or fill out this form to store your banking information for future sales use.

### **What if I want to continue receiving U.S. dollar checks, do I need to do anything?**

No, you do not need to do anything to continue to receive checks payable in U.S. dollars.

### **What if I want to receive a U.S. dollar wire to my bank account outside the U.S.?**

First verify that your bank will accept a USD payment. Even if they accept a USD wire, the receiving bank may automatically convert this payment into the local currency. Complete steps 1-7 on the registration form.

## Changing Your Payment Method to Electronic Funds Transfer

### **I want to receive dividend payments by Electronic Funds Transfer instead of by check, what can I do?**

- Obtain the electronic funds transfer instructions for your financial institution. These include either your ABA, SWIFT, Chaps SORT, BIC, IBAN or BSB code for your bank/branch, your bank account number, and, if needed, your intermediary bank information, either ABA routing number or SWIFT code.
- Enroll your account at the web address listed on the Registration form, or complete this form.
- **Important** – for international wire transfers, ensure that your International Bank Account Number (IBAN) and Bank Identifier Code (BIC) and/or Sort/Swift code is correct. An IBAN must match the correct BIC/Sort/Swift code or it will not be processed.

### **What is an intermediary bank and why would I need one?**

Some financial institutions may use intermediary banks to complete the electronic funds transfers. An intermediary bank is used to transfer currency between banks if the beneficiary bank is not located in the country of the payment currency i.e., your bank is located in Germany and you are requesting Pounds. In addition, intermediary banks are used in the U.S. to wire funds via the Fedwire system if the beneficiary bank is not a Fedwire participant.

### **What if I do not know my intermediary bank information?**

We suggest that you contact your bank to obtain Intermediary Bank Information. Though it is not required for all international wires, not including this information may delay receipt of your funds.

### **What if I do not know my SWIFT code?**

You can call your bank to get this information. If your bank does not have a SWIFT code, then you will need to provide the SWIFT code for your bank's head office.

## Additional Information

### **Can I receive my payment in a currency other than the currency of my bank country?**

You may choose to receive payment in any draft/check option that Computershare offers. You should verify with your bank that they will be able to process the draft/check if it is not in your local currency.

### **After I have set up my payment preferences, what do I do if my banking information changes?**

You can update your banking information at any time online or by using this form.

### **I am enrolled in full dividend reinvestment, how do I switch to receiving dividend payments in my local currency?**

If you are enrolled in the dividend reinvestment plan with the full reinvestment option, the full reinvestment option takes precedence over any payment preference and your dividend will reinvest to purchase additional shares of stock. If you wish to stop reinvestment and receive your dividends in your desired payment method and currency, you must first stop/change your full dividend reinvestment option and then you can change your payment preferences by completing this International Currency Payment Registration Form. **Note:** If your plan offers a partial reinvestment option then you can change your preferences to receive the portion of the dividend you currently receive as a U.S. dollar check in your desired payment method and currency.

### **I have a U.S. bank account and wish to receive my dividend payments by electronic funds transfer in U.S. dollars, what can I do?**

Do not use this form. If you have a U.S. bank account and your company offers direct deposit, you can enroll by requesting the enrollment materials or set up bank details for your account at the web address listed on the registration form.

## **International Currency Exchange and International Wire Services Agreement Terms & Conditions**

To utilize the International Currency Exchange and International Wire Services (hereinafter the "Services") of Computershare Limited and its affiliates (Computershare), which allow you to select the currency in which you receive funds and to wire a payment to your bank outside the U.S., you first must review and agree to the terms that are set forth in this International Currency Exchange and International Wire Services Agreement (the "Agreement"). If you are seeking to access and utilize these Services, first you must fill out the registration form for the Services, which you may obtain either by downloading it on-line at Computershare's website, [www.computershare.com](http://www.computershare.com) (the "Website"), or by regular mail at the addresses listed below in paragraph 9. If you are seeking to utilize the Services on the Website, you must click on an "Accept," "I agree," "Submit" or similarly worded button or entry field as indicated. By so doing, your agreement or consent will be legally binding and enforceable. If you are seeking to access the Services by filling out printed documentation, you then must sign the form and acknowledgement, agree to be bound by this Agreement and return the signed form to Computershare, either via fax or by mail, as indicated on the form, before being able to access the Services. Please be aware that if you decline to accept the terms of this Agreement, you will not be able to receive payment in the currency of your choice but will receive payment in U.S. dollars only. Of course, you have the right to accept or decline this Agreement each time you seek to use the Services, at any time, now or in the future, as outlined herein. The terms of this International Currency Exchange Services Agreement are subject to change, so you should regularly review this Agreement during visits to the Website, or by contacting Computershare, either by e-mail or regular mail, to obtain any updates.

### **1. Scope of the Agreement**

This Agreement offers you optional Services, separate from other services which you may receive from Computershare. This Agreement is solely to receive Services should you desire to utilize, and pay for, these Services.

### **2. Description of Services**

Computershare's Services offer you the choice of receiving payment in your preferred currency, either by check or electronic funds transfer, at your election, in a range of currencies. See the registration form for details of currencies currently offered through the Services. As this list is subject to change at any time, please contact Computershare if you would like the list as of the date of your transaction. Computershare will not accept (and you should not give) any instructions to make a payment in the name of anyone other than you. To utilize the Services, you will be required to complete a registration form requiring certain personal and banking account information from you and to pay a fee each time a payment is made to you through the Services. This information may include, depending on your payment election, but is not limited to: your banking country; the preferred currency; the beneficiary or receiver of funds; the Beneficiary Bank (where your account is held); the name of the Intermediary Bank (the bank used to transfer currency between banks if the Beneficiary Bank is not located in the country of the payment currency; the SWIFT (Society for Worldwide Interbank Financial Telecommunications) Code and your bank's local code. Computershare and its agent will maintain the confidentiality of your account information consistent with the requirements of applicable law. You also understand that Computershare cannot be responsible for the exact timing of your receipt of payments made through Services. The name(s) on your bank account must exactly match the name(s) on your Computershare account or your request will not be able to be processed and fees may be applied.

### **3. Fees and Timing**

You understand and agree that there are certain fees associated with Computershare's provision of the Services, that you shall be personally liable to pay these fees and that such fees shall be deducted automatically from any payment that is made to you. The full schedule of fees and costs associated with the Services is located on the registration form. Computershare may receive compensation from the servicer for transactions through the Services.

Computershare will initiate a foreign exchange transaction on your behalf if you request it for a dividend or a sale payment. The foreign exchange rate applied to your transaction will be determined on the date of the foreign exchange transaction. The foreign currency trade date will be: (i) for dividend payments, generally two days before the dividend payable date, and (ii) for a sale, generally one day after the sale. With a foreign exchange transaction you are buying currency at rates that may change at any time. Computershare's banking servicers charge a foreign exchange fee on the applicable exchange rate. The amount of the fee on a particular foreign exchange transaction may vary, depending on the value of the payment and/or the currency being purchased. Foreign wire and check payments are generally charged a fee up to 3% of the value of the payment. Other charges and additional bank fees, such as lifting fees, may be applied.

The following example is provided for illustration purposes only. You receive \$10,000 (net of transaction fees) in sales proceeds and request funds are converted to Euros:

$0.88 \text{ (exchange rate)} \times 0.97 \text{ (3\% bank fee)} = 0.8536 \text{ (adjusted exchange rate)}$

$\text{USD } 10,000 \times 0.8536 \text{ (fee adjusted exchange rate)} = 8,536.00 \text{ Euro}$

### **4. Amendment to this Agreement**

You acknowledge and agree that Computershare may amend or modify in whole or in part the terms of this Agreement at any time. Paper copies of any such changes may be obtained by contacting Computershare by e-mail or regular mail at the addresses listed below in paragraph 9. Any amendment or modification shall take effect when you access and/or use the Services after the date Computershare posts such amendment or modification on the Website, provided such change shall take effect, in each case at any date required by applicable law.

### **5. Acknowledgement and Consent to Transfer of Personal Financial Information**

You understand and agree that in order for Computershare to provide the Services, the expertise and services of one or more outside companies will be used and relied upon, and that your personal information, including financial information, will be transmitted to and used by such companies. They may use this information to fulfill their functions in connection with the Services, and for data processing, statistical and risk analysis purposes. You acknowledge that your information may be processed, used and/or stored outside of the United States, in which case it may be accessible by foreign courts, governments or agencies. You consent to Computershare's transmission of your information and acknowledge and agree that Computershare is not responsible for information that has been transmitted to such outside companies.



## 6. Liability

(a) Computershare will take reasonable care in operating the Services, and will be responsible to you for any losses or expenses suffered or incurred by you as a direct result of Computershare's gross negligence, willful misconduct or fraud in operating the Services for you. Computershare does not accept liability for any indirect or consequential loss suffered by you, or for any loss which does not arise as a direct result of Computershare's gross negligence, willful misconduct or fraud;

(b) Neither Computershare nor its servicer shall have any liability for any loss you may suffer as a result of any movement in the exchange rate or in the processing of, or failure to process, your request by your designated banking institution. If you are requesting a USD payment by electronic funds transfer to a non-U.S. bank, Computershare will not be responsible for, and shall have no liability if the local bank does not accept the USD payment. Computershare is not liable if the USD wire is converted by the receiving bank to local currency;

(c) Should you fail to cash your foreign currency check within the period of time specified by applicable US state law, you bear the risk that this uncashed check will be subject to escheatment under the applicable US state abandoned property law. If that occurs, you also bear the risk that your payment will be converted back into US dollars at the then prevailing exchange rate, that certain processing fees will be deducted from your payment, and that the payment itself will be forwarded to the applicable state authorities. Due to these currency conversion risks and the additional fees described herein, the amount escheated to the state authorities may differ from your original check amount, and should you subsequently come forward to claim this payment from those state authorities, the amount you ultimately receive will be based only on what was escheated, not your original payment amount;

(d) You agree that you are solely responsible for the accuracy of any and all information and instructions that you provide to Computershare, its servicer and any banking institutions and for any and all actions which are carried out in reliance on such information. If you are in any doubt as to whether your instruction has been received or carried out you may contact Computershare as provided for in paragraph 9;

(e) Computershare shall not be responsible for delays or failure to perform any of its obligations or functions due to acts beyond its control. Such acts shall include, but not be limited to, acts of God, strikes, lockout, riots, acts of war, epidemics, terrorism, governmental regulations superimposed after the fact, judicial orders, communication line failures, power failure, earthquakes or other disasters.

## 7. Governing Law

The terms and conditions of this International Currency Exchange Services Agreement shall be governed by all applicable federal laws of the United States of America and the laws of the State of New York.

## 8. General Provisions

Computershare reserves the right to delay taking action on any particular instructions from you if it reasonably needs to obtain further information from you or to comply with any legal or regulatory requirement (including the obtaining of evidence of identity to comply with anti-money laundering regulations), or to investigate any concerns Computershare may have about the validity of or any other matter relating to the instructions.

## 9. Contact Information

(a) All notices and other communications you send us should either be submitted via e-mail to: [shareholder@computershare.com](mailto:shareholder@computershare.com), or be addressed to: Computershare, P.O. Box 505052, Louisville, KY 40233-5052;

(b) Computershare will send all documents and payments to the address that appears in our records, by regular first class mail. Computershare will send all e-mail responses to the e-mail address from which you sent us instructions;

(c) Any documents or payments sent to you will be sent at your own risk; Computershare accepts no liability prior to its receipt of any document, or, where relevant, after the sending of any document or payment to you.

## 10. Tertiary Currencies

Computershare and its affiliates are restricted by law from holding accounts in certain currencies. Payments made in these currencies must be routed through a local third party bank. This routing may delay the processing of your request and affect the currency exchange rate that is applied to your transaction. By requesting a payment in any of these currencies, you accept these risks and agree to hold Computershare and its affiliates harmless, in accordance with the terms set forth in paragraph 6 above, with respect to the currency conversion rate and the length of time required to process your transaction and deliver your proceeds. Please review the list posted below of the tertiary currencies which Computershare and its affiliates currently offer.

### TERTIARY CURRENCIES – THIS LIST IS SUBJECT TO CHANGE AT ANY TIME

ANGOLIAN KWANZA	DJIBOUTIAN FRANC	PARAGUAYAN GUARANI
AZERBAIJANI MANTA	GAMBIAN DALASI	SEYCHELLOIS RUPEE
BOLIVIAN BOLIVIANO	HONDURAN LEMPIRAS	SERBIAN DINAR
BURUNDIAN FRANC	MADAGASCAR ARIARY	SOUTH KOREAN WON
CHILEAN PESO	MALAYSIAN RINGGIT	TAIWANESE NEW DOLLAR
COLOMBIAN PESO	NEPALESE RUPEE	
CONGOLESE FRANC	NETHERLANDS ANTILLIAN GUILDER	

## 11. Entire Agreement

This Agreement constitutes the entire agreement between the parties concerning the Services and may not be amended, modified or supplemented orally. Any amendment or modification to this Agreement shall become effective solely in accordance with the terms of this Agreement.