Employee Online Website

Guide for users who have never accessed their HP ESPP Account Online

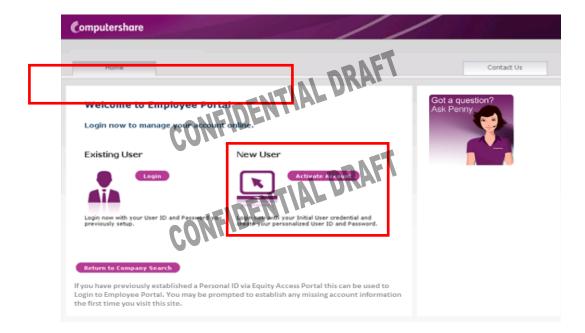
This guide is for users who have not previously created a Personal ID or logged into their HP ESPP account online. The information below helps you establish your account on Computershare's ESPP website. There is also a glossary that provides definitions for terms that may be unfamiliar to you as a new Computershare user.

New User Login/Account Setup

The Computershare ESPP website enables you to manage your HP ESPP account online. Once you log in, you can access your ESPP account information and conduct ESPP transactions. If you have other types of investments that are managed by Computershare, such as registered stockholdings not associated with your employment at HP, you can use the Investor Centre[™] website.

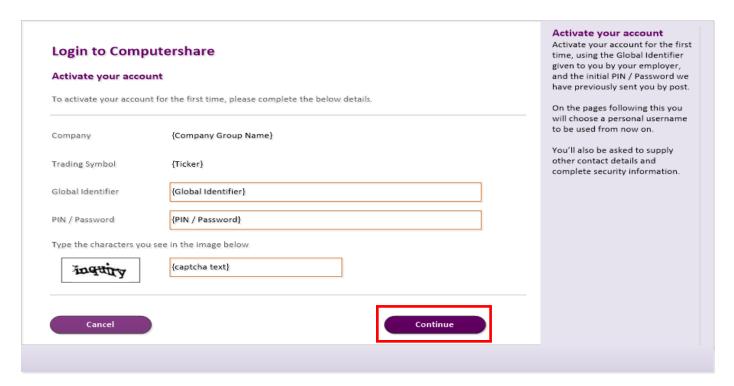
To access your HP ESPP account through the employee authentication portal, go to: www.computershare.com/hp-espp.

To create your account, click the "Activate Account" button.





You will be prompted to provide your Global Identifier and PIN/Password. Your HP Global Identifier is your 8-digit HP employee ID. Your PIN/Password is the six digit numeric PIN that was emailed to you at the time you first became eligible for the HP ESPP (if you have misplaced your PIN, please call us directly to help you retrieve it). Then enter the characters exactly as you see in the image screen. After entering the required information, click "Continue."

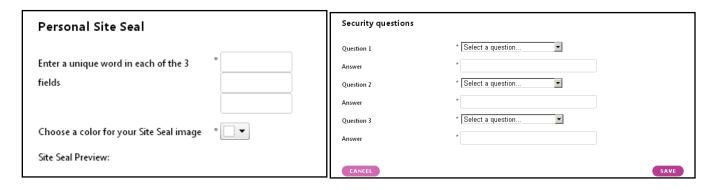


On the next screen you will need to provide your contact information and set up a new User ID.



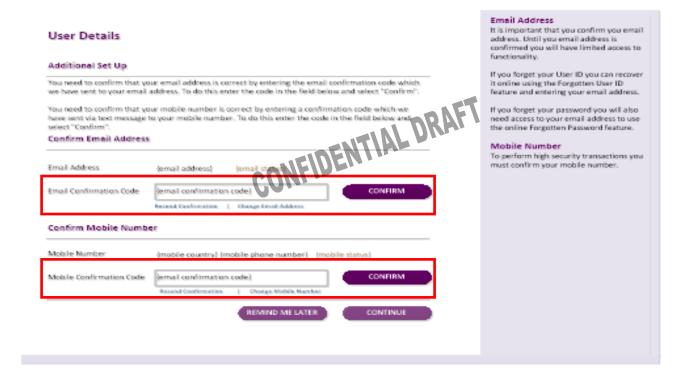
Employee Online – Employees who have not accessed their HP ESPP account online previously.

You will be prompted to create a "personal site seal" by entering three words of your choice and choosing a color. You will also be asked to select and answer three security questions.



On subsequent logins, the site seal will appear as an added layer of verification. Only enter your password if you recognize your personal site seal.

A confirmation code will be sent to the email address you provided. On the next page, enter the confirmation code into the box and click "Confirm." If you provided a mobile number (you are not required to do so), a confirmation code will also be sent to your mobile number. After confirming your codes, click "Continue."

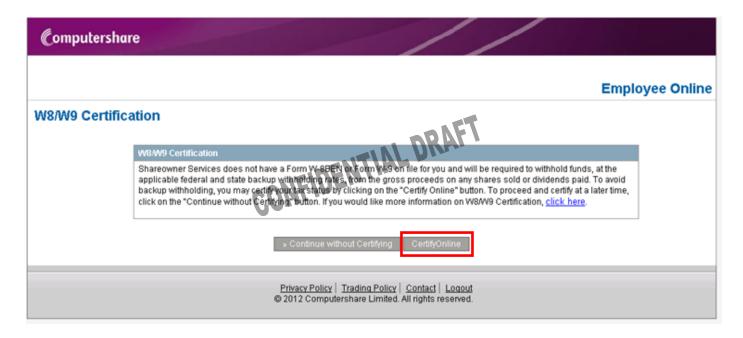


You will also need to accept Computershare's terms and conditions to setup your account. Read the terms and conditions and click "Next" to show acceptance and to continue.



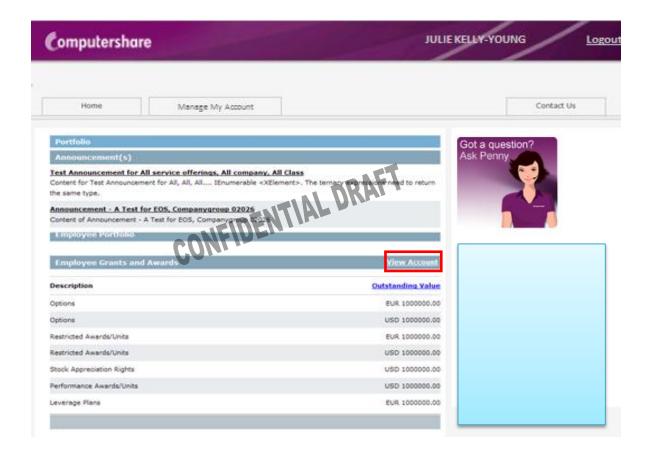
Tax Certification

The tax certification prompt will only appear if your account is not certified. To avoid backup withholding, you may certify your tax status online by completing the required fields. Click "Certify Online" and follow the instructions to complete the certification process. This screen only appears if your account is not certified.



Portfolio

After setting up your account, you will be able to see your portfolio which shows your accounts. Most ESPP participants will only see the employee plan offerings and/or employee plan stock accounts. First-time enrollees will only see the Employee Plan Offerings account. Clicking on the "View Account" link for each account will direct you to the pages where you can conduct transactions and perform other account management tasks.



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Glossary

The following definitions may be helpful as you familiarize yourself with Computershare's employee authentication portal and Employee Online website.

Employee Online – The Computershare website for employee plan holdings enables participants to view their plan shares and conduct transactions online.

Employee authentication portal – The Computershare web site which allows plan participants to log-in and view their plan shares on one portfolio screen.

Existing User – Participants who previously accessed their HP ESPP account online through the Shareowner Services EquityAccess portal. If you had an account through the prior EquityAccess portal, you can log on as an Existing User.

Global Identifier – This is your HP Employee ID.

New User – A participant who has not previously accessed their HP ESPP account online.

Password – A case-sensitive, user-created code containing at least one uppercase letter and at least one numeric character.

Personal ID – This term applies to a unique, self-defined user identification (different from your HP Employee ID) for users of the previous ESPP participant website. It consists of 8-15 characters with at least 1 alphabetic and 1 numeric character.

PIN – Random numeric code provided by Computershare to participants for their initial log-in as a first-time user of the ESPP website.

Personal Site Seal – An enhanced security feature consisting of a unique self-defined image that you see prior to accessing your account.

Social Security Number – A 9-digit number issued to U.S. citizens, permanent and temporary (working) residents.

User ID – The unique name you choose to identify yourself when accessing your Computershare account (different from your Personal ID and your HP Employee ID).