



Due to unprecedented events related to COVID-19, and the potential for long wait times in our contact centers, we encourage all account holders to use the self-service options available to you through our online tools. If you need a copy of your 1099, you can use “[Access Your Tax Forms](#)”. If you’re a registered Investor Center user, you can log in to maintain your accounts, conduct transactions, receive statements electronically, set up direct deposit and much more. Please also take the time to check that the email address and mobile number associated with your Investor Center profile are up to date, so that we can communicate effectively with you. If you’re not already registered, click the “Create Log In” button on the Investor Center [homepage](#) to get started.